



**REGULAR MEETING OF COUNCIL  
TUESDAY, OCTOBER 10<sup>TH</sup>, 2023  
7:00 P.M.**

**3. PETITIONS & DELEGATIONS**

**4. CORRESPONDENCE**

**DR. S. F. MONESTIME MUNICIPAL  
COUNCIL CHAMBERS  
160 WATER STREET  
MATTAWA, ONTARIO**

## Amy Leclerc

---

**From:** Beverly Bell <bevbell@bellnet.ca>  
**Sent:** September 21, 2023 2:58 PM  
**To:** Amy Leclerc  
**Subject:** thank you

reg. agenda  
4.1

Hi Amy, could you please share this with council and mayor.

I am writing this note to first congratulate the Mattawa Town Council on being one of the first municipalities in the province to pass a motion declaring intimate partner violence (IPV) an epidemic. This declaration as you know is in response to the Renfrew County Inquest held in June 2022. While IPV is often hidden behind closed doors, the consequences are devastating and costly, once again thank you for your leadership and support.

The Violence Against Women Co-ordinating Committee is a cross-sectoral membership organizations with a mission to work collaboratively toward ending intimate partner violence and supporting victims of violence. Each year in recognition of Women Abuse Prevention Month, which takes place in November, the VAWCC of Nipissing recognizes individuals and groups who have shown exceptional commitment and dedication in the service of those affected by IPV. I am pleased to say the Town of Mattawa has been nominated for this award. Best of luck and once again thank you.

Beverly Bell (she/her)  
Executive Director  
[bevbell@bellnet.ca](mailto:bevbell@bellnet.ca)  
P. 705.744.5567  
c. 705.498.2123



**MATTAWA**  
**Women's Resource Centre**  

---

**Centre de Ressources aux Femmes**



# CANTON – BONFIELD – TOWNSHIP

FROM THE OFFICE OF MAYOR NARRY PAQUETTE

365 Highway 531

Bonfield ON P0H 1E0

Email: [officeclerk@bonfieldtownship.com](mailto:officeclerk@bonfieldtownship.com) - Website: [www.bonfieldtownship.com](http://www.bonfieldtownship.com)

TELEPHONE 705-776-2641 – FAX/TELECOPIEUR 705-776-1154

September 25<sup>th</sup>, 2023



OCT 0 3 2023  
RECEIVED  
reg. agenda  
4.2

Dear Members of Council

It is the Township of Bonfield Council's custom to hold a solemn ceremony on or about November 11<sup>th</sup>-Remembrance Day-to honour Canada's fallen soldiers from the War of 1812 through Afghanistan. We celebrate the men and women who fell while serving and protecting this great country. This is a traditional ceremony which is held at the eleventh hour of the eleventh day of the eleventh month each year.

This year, once again, we will hold a simple ceremony at the Township's Cenotaph located at 365 Highway 531 on municipal grounds at the Kaibuskong Park. Our local veterans, members of various Royal Canadian Legions, Veterans Affairs, First Nations, Ontario Provincial Police, Members of Parliament, Knights of Columbus, residents, local schools, and surrounding municipalities who observe the tradition of Remembrance Day will be invited to the ceremony.

I would like to extend to you an invitation to attend this ceremony which begins at 10:45 am (and will end at approximately 11:30 am) on Thursday, **November 9<sup>th</sup>, 2023. The Cenotaph is located in the Kaibuskong Park at 365 Highway 531, Bonfield Ontario.**

Sincerely yours,

*Cassandra Klooster*

## Info

**From:** Lamanna, Tonia (She/Her) (MPBSD) <Tonia.Lamanna@ontario.ca>  
**Sent:** September 25, 2023 1:20 PM  
**Subject:** Managing Third Party Billing | Gestion de la facturation à un tiers  
**Attachments:** Tip Sheet - Third Party Billing.pdf

reg agenda  
4.3

Ontario 

September 25, 2023

Dear Colleague:

The Ministry of Public and Business Service Delivery and, specifically, Consumer Protection Ontario, are working to promote a fair marketplace where consumers can spend their hard-earned money with confidence and thrive in a growing economy.

We are reaching out to you to make you aware of potential activity by scammers in the marketplace and to share some practical tips that can help the people you serve to protect themselves from economic and privacy threats.

One of our key priorities is to teach consumers about their rights and remedies under Ontario's consumer protection legislation. Effective outreach, education, and prevention are particularly important to vulnerable consumers like seniors, new Canadians, or persons with disabilities.

An area of potential risk to consumers relates to third-party billing services. A third-party billing service is where a consumer purchases a service from a business but an intermediary business (i.e., the third business) is used to issue the bill and collect any payments owing from the consumer. For example, a consumer may pay for a separate streaming provider through their internet provider.

In some cases, a service provider may decide to issue bills and collect payments from consumers themselves. Consumers may be contacted by the service provider and asked to disclose personal financial information (e.g., credit card number, bank account information, etc.) However, there is a risk that scammers may pose as representatives of these businesses to get personal information they can exploit. Consumers need to take precautions to protect themselves against possible identity theft or scams that result in them making payments to fraudsters.

Enclosed is a tip sheet which we invite you to share with your customers, clients and communities. By working together, we hope to give Ontarians the information and advice they need to shop with confidence and stay protected.

Thank you for your support and your work with vulnerable individuals. Please contact me directly should you have any questions.

Sincerely,

Tonia Lamanna, (A) Director

Consumer Services Operations Division

## Managing Third Party Billing Tips for Consumers

1. Be cautious when you receive telephone calls or emails from someone claiming to represent a business that normally provides services to you. Note the caller's name and contact information so you can make sure the outreach is genuine before you speak with them further. Do not be pressured into immediately providing any personal or account information.
2. Check your service contract to make sure the business name given by the caller is the same as the name in your contract and that the telephone number they provided belongs to that business.
3. Contact your respective service provider(s). You can ask if they are contacting consumers for the purpose of collecting payment information and confirm they were responsible for the telephone call you received.
4. Check your service contract for payment options. Does it say the company can insist on a particular form of payment (such as pre-authorized payments) or are there other options?
5. If you are satisfied that the call is legitimate, call the Third-Party Service Provider and request written confirmation of when the direct billing and payments will begin. Once direct billing has started, check your any bills that you receive from the third-party to make sure you are not being double-billed.
6. If you have questions or concerns, contact the Ministry of Public and Business Service Delivery at Consumer Protection Ontario:
  - **Tel: 416-326-8800**
  - **Toll-free: 1-800-889-9768**
  - **TTY: 416-229-6086**
  - **Toll-free TTY: 1-877-666-6545**

