

FREQUENTLY ASKED QUESTIONS & ANSWERS

1. When will the building be ready for occupancy?

The building is currently under construction and is expected to be ready for move-in early in 2022 (before spring).

2. What will the building look like?

The building will have 30, newly renovated suites, with a mixture of 1 and 2 bedrooms. There will be a common laundry facility and a common space for gathering, both inside and out. Floor Plans will be available on town web-site.



3. What are the proposed rents for apartment units?

The proposed rents are:

- \$498 (+utilities) Studio Unit,
- \$651 (+utilities) 1 Bedroom.
- \$701 (+utilities) 1 Bedroom + Den,
 - \$806 (+utilities) 2 Bedroom.
- 4. How do we rent an apartment?

Persons interested in renting a unit can have their name placed on a list of interested parties by calling (705) 744-5611 or emailing Information Mattawa <<u>info@mattawa.ca</u>>

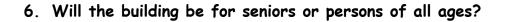
During the construction of the building someone will contact you to discuss the process of becoming a tenant of the new facility.

5. What are the floor plans?

The Latest plans are available for viewing online on the Town of Mattawa website, https://mattawa.ca/affordable-seniorhousing-committee.

Minor changes could still be made throughout the construction process.

Essentially, all suites are on the ground floor, divided into 3 wings, with common spaces in the center core.



At this stage, the building is intended for persons of age 55 and up, subject to final occupancy requirement.

7. Will the building be rented to just people from Mattawa?

It is the committee's hope that current and former Mattawa residents will have the first opportunity to rent available apartment units, however, vacant units will be made available to all seniors from the region.

8. Will a deposit be required to secure the unit?

Yes, a deposit will be required for all applicants to hold a unit in your name which will be collected on a first come first serve basis to secure occupancy.

This deposit will later be put towards your last month's rent or can be returned in certain, circumstances.

9. Is there parking included with the rent?

Parking is available onsite and will be limited to 1 vehicle per apartment unit. A small fee will apply to each parking space.

Visitor parking will also be made available.



10. Are pets allowed?

Yes, pets are allowed in the building.

However, there may be certain restrictions that apply based on the type and size of the pet.



11. Will the building have accessibility features to accommodate disabled persons?

The building is designed to meet current, Provincial Accessibility Standards.

The facility will have enhanced features for seniors including walk-in style showers in all units, wider corridors, wider door widths, and comfort height toilets/fixtures will be standard.



Certain units will have enhanced accessibility features for persons in a wheelchair including roll-in style showers, wall hung bathroom sinks for wheelchair access and grab bars throughout the washrooms.

12. What utilities are included in the rent?

There is a Utility Package to cover Heating, Hydro and Water. It will be charged on a Flat Rate basis depending on unit type. This Fee will in addition to the rental amount.

The utilities are anticipated to range from \$100 to \$140 per month, (depending on the unit size).

An additional flat monthly hydro fee may be applicable to tenants requiring A/C in summer months. All other utilities such as telephone and internet will be the responsibility of the tenant to obtain directly.

13. Is there a community meeting room?

Yes, there is a common room for tenants to gather for coffee and small functions.

14. Is smoking allowed?

The building is designated as "Non-Smoking" but there will be assigned areas outside the building for tenants to use for smoking.



15. Is there air conditioning?

Will there be extra cost for hydro if air conditioning units are put in?

For those tenants requiring air conditioning, it can be made available through portable units supplied by the tenant or by the Landlord. An additional flat fee may apply during summer months for hydro usage and rental of an A/C unit where applicable.

16. Will there be internet? If not, can I drill the access holes anywhere?

Internet will be up to the tenants to obtain service from local providers. However, the units will have convenient pre-wired locations in the units.

17. Will there be satellite TV? If not, can I place a satellite dish on the roof?

Tenants will not be permitted to install an individual satellite dish for their unit. Management is working with various providers to offer service to the tenants through one primary satellite dish and other methods.

18. Is there access to the outdoors from my apartment?

Each unit will need to access the outside through their closest common area exit located at the end of all corridors, and certain exits to a common exterior patio area.

Individual units will not have their own outside door or patio.

19. Is there access to the outdoors from each wing?

Each wing and main corridor will have its own access to the outside for tenants use.

20. What is the cost of laundry facilities?

Laundry machines will be available in a dedicated room in the common area of the building.

The fees will be consistent with local market rates and of approximately \$2.50 per wash and \$2.50 per dry.



21. Is there a convenience store in the building?

There is no store located onsite. If tenants require assistance with groceries, transportation and other personal items, networking will be encouraged within the building via a posting board near the main lobby for other tenants who may wish to help others in need (e.g., trips to store, etc.).

22. Who will oversee the maintenance of the building?

A dedicated property manager and onsite superintendent will collectively oversee maintenance. Persons interested in being onsite superintendent to assist with basic maintenance will have the opportunity to apply through property manager and compensation to be arranged.

23. Can my adult children move in with me if they are between places?

Persons not specifically listed on the rental application will not be permitted to stay and live in the unit for any period. All persons and short-term temporary guests wishing to reside in any unit for more than 1 night will be required to go through the rental application approval process and will be subject to the building guidelines for eligibility.

24. Can I consume alcohol or cannabis on the property?

Tenants must conduct themselves in compliance with all relevant legislation and bylaws including building specific rules and regulations regarding smoking, drugs, and alcohol consumption.

Smoking of any substance is not permitted in the common areas of the building and intoxicated behaviour will not be permitted in any of the common areas. Illegal activity of any kind are grounds for eviction.

25. Is there a coffee machine in the common room?

The common room will have a single serve coffee machine and a fridge to be used according to building policy.

It will be up to tenants/guests to provide their own supplies.

26. Is there a noise limit?

Tenants will have to comply with local bylaws and those found to create repeat noise disturbances that disrupt the quiet enjoyment of other tenants may be subject to eviction.

27. Where can we put our garbage?

A designated garbage and recycling room is located near the centre of the building for tenants to place their refuse. All garbage must be properly bagged, and recycling of cardboard items must be broken down.

Electronics recycling will not be provided.

28. Will there be storage onsite?

There will be limited (heated) storage rooms available in the common element of the building for tenants to rent for monthly fee. These units will be provided on a first come first-serve basis.

Additional unheated storage space may be made available on site and separate from the main building for a monthly fee and based on available demand.

29. Property Site-Plan?

The exterior of the Property will be enhanced to provide convenient parking areas for tenants and visitors.

There will be designated regions for tenant meeting and socializing.

There will be an allocated area for residents that smoke.





