

**THE CORPORATION OF THE TOWN OF MATTAWA**  
**2012 MUNICIPAL PERFORMANCE MEASUREMENT**  
**INFORMATION PUBLICATION FOR TAXPAYERS**

**GENERAL GOVERNMENT**

Operating costs for governance and corporate management as a percentage of total municipal operating costs	8.8 %
Total costs for governance and corporate management as a percentage of total municipal costs	8.1 %

**FIRE**

Operating costs for fire services per \$1,000 of assessment	\$1.24
Total costs for fire services per \$1,000 of assessment	\$1.44
Number of residential fire related injuries per 1,000 persons	NIL
Number of residential fire related injuries averaged over 5 years per 1,000 persons	NIL
Number of residential fire related fatalities per 1,000 persons	NIL
Number of residential fire related fatalities averaged over 5 years per 1,000 persons	NIL
Number of residential structural fires per 1,000 households	NIL

**POLICE**

Operating costs for police services per person	\$298.91
Total costs for police services per person	\$298.91
Violent crime rate per 1,000 persons	22.233
Property crime rate per 1,000 persons	30.274
Total crime rate per 1,000 persons	59.603
Youth crime rate per 1,000 youths	56.250

**BUILDING SERVICES**

Operating costs for building permits and inspections services per \$1,000 of construction activity	\$26.77
Total costs for building permits and inspections services per \$1,000 of construction activity	\$26.77
Median number of days to review a complete building permit application and issue a permit or not issue a permit, and provide all reasons for refusal	
a) Category 1: Houses (houses not exceeding 3 storeys/600 square metres). Standard is 10 working days.	5 days
b) Category 2: Small buildings (small commercial/industrial not exceeding 3 storeys/600 square metres). Standard 15 days.	10 days
c) Category 3: Large buildings (large residential/commercial/industrial/institutional). Standard is 20 days.	15 days
d) Category 4: Complex buildings (post disaster buildings, including hospitals, power/water, fire/police/EMS, communications). Standard is 30 working days.	25 days

**TRANSPORTATION**

Operating costs for paved (hard top) roads per lane kilometre	\$12,681.38
Total costs for paved (hard top) roads per lane kilometre	\$15,483.67
Operating costs for unpaved (loose top) roads per lane kilometre	N/A
Total costs for unpaved (loose top) roads per land kilometre	N/A
Operating costs for bridges and culverts per square metre of surface area	\$1.34
Total costs for bridges and culverts per square metre of surface area	\$127.14
Operating costs for winter maintenance of roadways per lane kilometre maintained in the winter	\$4,349.96
Total costs for winter maintenance of roadways per lane kilometre maintained in the winter	\$4,390.84
Percentage of paved lane kilometres where the condition is rated as good to very good	75.6 %
Percentage of bridges and culverts where the condition is rated as good to very good	65.7 %
Percentage of winter event responses that met or exceeded locally determined municipal service levels for road maintenance	100 %

**WASTEWATER**

Operating costs for the collection/conveyance, treatment and disposal of wastewater per megalitre (integrated system)	\$226.27
Total costs for the collection/conveyance, treatment and disposal of wastewater per megalitre (integrated system)	\$702.91

Number of wastewater main backups per 100 kilometres of wastewater main	NIL
Percentage of wastewater estimated to have by-passed treatment	NIL
<b><u>STORM WATER</u></b>	
Operating costs for storm water management (collection, treatment, disposal) per kilometre of drainage system	\$7,196.00
Operating costs for rural storm water management (collection, treatment, disposal) per kilometre of drainage system	\$23,611.00
<b><u>DRINKING WATER</u></b>	
Operating costs for the treatment and distribution/transmission of drinking water per megalitre (integrated system)	\$561.27
Total costs for the treatment and distribution/transmission of drinking water per megalitre (integrated system)	\$829.80
Weighted number of days when a boil water advisory issued by the Medical Officer of Health, applicable to the municipal water supply, was in effect	NIL
Number of water main breaks per 100 kilometres of water distribution pipe	25.0
<b><u>SOLID WASTE</u></b>	
Operating costs for garbage collection per household	\$79.22
Total costs for garbage collection per household	\$79.22
Operating costs for garbage disposal per household	\$154.62
Total costs for garbage disposal per household	\$154.62
Operating costs for solid waste diversion per household	\$80.94
Total costs for solid waste diversion per household	\$81.57
Average operating costs for solid waste management (collection, disposal and diversion per household)	\$314.77
Average total costs for solid waste management (collection, disposal and diversion per household)	\$315.41
Number of complaints received concerning the collection of garbage and recycled materials per 1,000 households	14.259
Total number of solid waste management facilities owned by the municipality with a Ministry of Environment certificate of approval	1
Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipally owned solid waste management facility, by facility	NIL
Percentage of residential solid waste diverted for recycling	Total solid waste tonnage information is not available. 177 tones of materials were diverted from the landfill site.
<b><u>PARKS AND RECREATION</u></b>	
Operating costs for parks per person	\$61.20
Total costs for parks per person	\$82.36
Operating costs for recreation programs per person	\$46.61
Total costs for recreation programs per person	\$49.99
Operating costs for recreation facilities per person	\$173.30
Total costs for recreation facilities per person	\$187.12
Operating costs for recreation programs and recreation facilities per person	\$219.91
Total costs for recreation programs and recreation facilities per person	\$237.11
Total participant hours for recreation programs per 1,000 persons	NIL
Hectares of open space (municipally owned)	10
Hectares of open space per 1,000 persons (municipally owned)	4.730
Total kilometres of trails	NIL
Total kilometres of trails per 1,000 persons	NIL
Square metres of indoor recreation facility space (municipally owned)	1,785
Square metres of indoor recreation facility space per 1,000 persons (municipally owned)	844.371

Square metres of outdoor recreation facility space (municipally owned)	NIL
Square metres of outdoor recreation facility space per 1,000 persons (municipally owned)	NIL
<b><u>LIBRARY SERVICES</u></b>	
Operating costs for library services per person	\$52.50
Total costs for library services per person	\$55.51
Operating costs for library services per use	\$1.17
Total costs for library services per use	\$1.24
Library uses per person	44.775
Electronic library uses as a percentage of total library uses	25.0 %
Non-electronic library uses as a percentage of total library uses	75.0 %
<b><u>LAND USE PLANNING</u></b>	
Percentage of new residential units located within settlement areas	100%
Percentage of land designated for agricultural purposes which was not re-designated for other uses during the reporting year	NIL
Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year of 2000	NIL
Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during the reporting year	No designated agricultural land in the Official Plan.
Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000	NIL